



WINE CLUB MEMBERSHIP Q&A

CAN WE CUSTOMIZE OUR QUARTERLY WINE SHIPMENT?

If you have elected to pick up your wine at the tasting room, you may switch out wines for others of equal or greater value during pick up. We choose wine that we think you'll want to drink during that season. We often include a pre-release, a newly released wine, or a wine that is almost sold out.

HOW IS PAYMENT HANDLED FOR OUR QUARTERLY WINE SHIPMENT?

We will charge your credit card on file for the cost of the bottles of wine, minus your discount, the week prior to the shipment date. If you have requested for your wine to be shipped, then we will also charge the shipping fee at that time.

IS THERE A MEMBERSHIP FEE?

There is no club joining fee. However, we do ask for a minimum one-year commitment. Club members are expected to receive club shipments on a regular basis to receive club benefits. Purchasing additional wine does not fulfill future club order requirements. Your membership will continue indefinitely until we hear otherwise. If you need to cancel your membership for any reason prior to your one-year anniversary date, then there will be an early termination fee of \$50 charged to your card on file.

HOW DO I GET MY WINE SHIPMENT?

At the time of joining, members request to ship or pick up their club wines. You may change your membership preference up to 7 days prior to the club shipment date.

If you have requested to pick up your wine at the tasting room, you will be notified via email when your wine is available. Please pick up your wine within 30 days of the shipment date. If you have not picked up your wine by the deadline or contacted us with special circumstances, then we will charge your card on file for shipping and ship your wine to the current address on file.

If you have requested to have your wine shipped, you will be notified via email when it is scheduled to ship. If inclement weather delays your shipment, then we will notify you and hold your wine until it is safe to ship.

DO I HAVE TO SIGN FOR MY WINE?

Federal law requires that alcohol must be signed for upon delivery by an adult over 21. Please be sure that someone will be present to sign for your wine. The 'signer' does not need to be you. Delivery will be attempted 3 times before it is returned to us. If your shipment is returned, we will contact you to make other delivery arrangements. If we need to reship your wine, or you request to change your shipping address after wine is already in transit, **you will be charged for any additional shipping expense.**

HOW DO I UPDATE MY INFORMATION?

Please contact our tasting room if you need to update your membership in any way. This may include updating your address, phone number, credit card information, canceling your membership, etc. Updates must be made at least 7 days prior to shipment date in order for changes to take affect in time. Please email wineclub@thepinesvineyard.com.



WINE CLUB MEMBERSHIP

541.993.8301

THEPINESVINEYARD.COM

WINE CLUB BENEFITS

CRIMSON CLUB

COPPER CLUB

CENTURY CLUB (max 100 members)

2 BOTTLES OF WINE

6 BOTTLES OF WINE

12 BOTTLES OF WINE

4 TIMES/YEAR

4 TIMES/YEAR

2 TIMES/YEAR

MARCH, MAY, OCT, DEC

JAN, APRIL, JUNE, SEPT

MIXED CASE OF REDS IN MARCH,
1 CASE OVZ IN SEPT

ONLY RED WINE

MOSTLY RED WINE WITH SOME
WHITE WINE IN APRIL AND JUNE

ONLY RED WINE

COMPLEMENTARY WINE TASTING
FOR UP TO 2 GUESTS

COMPLEMENTARY WINE TASTING
FOR UP TO 4 GUESTS

COMPLEMENTARY WINE TASTING
FOR UP TO 6 GUESTS

10% OFF CURRENT VINTAGE WINE PURCHASES

COMPLEMENTARY CHEESE PLATE

COMPLEMENTARY CHEESE PLATE

INVITATION TO TASTINGS, SPECIAL
EVENTS, AND MEMBER ONLY EVENTS

COMPLEMENTARY VINEYARD TOUR
AND TASTING FOR 4 GUESTS

COMPLEMENTARY VINEYARD TOUR
AND TASTING FOR 4 GUESTS

15% OFF LIBRARY RESERVE WINE PURCHASE

15% OFF LIBRARY RESERVE WINE PURCHASE

20% OFF CURRENT VINTAGE WINE PURCHASES

20% OFF CURRENT VINTAGE WINE PURCHASES

30% OFF CELLAR STIMULUS WINES

30% OFF CELLAR STIMULUS WINES

DISCOUNTED ADMISSION TO
MEMBER ONLY EVENTS

2 COMPLEMENTARY TICKETS TO
MEMBER ONLY EVENTS

INVITATION TO TASTINGS
AND SPECIAL EVENTS

INVITATION TO TASTINGS
AND SPECIAL EVENTS

ADDITIONAL WINE DISCOUNTS
THROUGHOUT THE YEAR

ADDITIONAL WINE DISCOUNTS
THROUGHOUT THE YEAR

FREE SHIPPING OF CASE PURCHASES
DURING THE MONTH OF MAY

OPTIONAL NOVEMBER SHIPMENT

OPTIONAL NOVEMBER SHIPMENT

OPTIONAL NOVEMBER SHIPMENT

ESTIMATED COST FOR THE YEAR: \$300

ESTIMATED COST FOR THE YEAR: \$490

ESTIMATED COST FOR THE YEAR: \$750

Special Note: If you are a member of the Century Club **and** the Copper Club you will receive all member benefits plus 30% off any Current Vintage Wine Purchase.